Thoughts on post-pandemic business travel page 6

JNELC

TEA SATE Europe Journal

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Farmyard Flyer Open!

It is safe to say that Paultons Park is one of the biggest fans of the rides manufactured by Zierer. This is not the second, the third, or fifth time that JNELC sells a family ride from Zierer's portfolio to the park. Just last year Zierer's Double Family Freefall tower was delivered to Tornado Springs, the newest area in Paultons Park. This year another Zierer ride, a roller coaster called Farmyard Flyer, was installed in this exceptional new area.

This funky yellow airplane coaster was designed with a bright blue track and consists of one train with 8 cars, seating 16 people in total. In Zierer's portfolio, it comes from the Force Coaster family, and moreover, this custom layout was specially made for Paultons Park. It is a perfect ride for young families to enjoy their first roller coaster experience.

Farmyard Flyer coaster is set in an authentic 1950s USA farm and features airfield and farm theming, including an old crop-dusting plane and vintage combine harvester, this ride adds fun and excitement to the Tornado Springs area.

The whole new part of Paultons Park was designed by the Leisure Expert Group. They have a very talented and creative team as they have delivered an incredibly well themed area at Paultons Park.

Last year Zierer, JNELC, and the Leisure Expert Group also worked together to develop quite a few dark ride concepts and these were presented during the IAAPA Expo in Barcelona.

The Farmyard family coaster was meant to be open for the 2021 season but due to the global pandemic this ride is now successfully operating since the 1st of April 2022 and is already very popular among park visitors.

JNELC would like to wish Paultons Park a successful season and we are excited for the new projects to come.



Farmyard Flyer family coaster in action in the new area (Photo: Paultons Park)

Finding A New Home For The Melbourne Star

As part of its project consultancy services JNELC has been involved with various observation wheel projects around the world, and nothing was, quite literally, to the scale of one of its current projects, the sale of the Melbourne Star.

Several months ago, the owners of the largest observation wheel in the southern hemisphere decided to cease operations at its current location in Australia and appoint JNELC as the worldwide, exclusive broker. And in a time where manufacturers are facing serious issues with the supply of raw materials and components, also leading to unseen price increases in production costs, this opportunity might just have come at the right time.



The Melbourne Star overlooking the skyline of Melbourne (photo: Melbourne Star)

Standing at 120 meters tall, with self-rotating gondolas very similar to those found on the London Eye, it comes as no surprise that quite a number of site owners and developers have shown an initial interest to explore the possibilities in acquiring this unique attraction. And because of its almost immediate availability, it is also clear that when a project needs to move fast, the Melbourne Star is offering a more timely solution than waiting at least two to three years for a new one to be ready.

Anyone interested to discuss this rare opportunity in greater detail should contact JNELC therefore sooner rather than later.

MB Star facts:

Wheel height: 120 meter
Diameter: 110 meter
Base dimension: 52 x 42 m.
Number of spokes: 7
Number of cabins: 21
Total weight: 1250 tons
Cabin capacity: 20 persons
Wheel capacity: 420 pers.
Average ride time: 30 mins
Maximum rotation speed: 20 minutes
Viewing distance: up to 40 kilometres
Viewing angle: 360°
Manufacturer: Sanoyas Rides Cooperation
Exclusive broker: JNELC

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CMMS Provider Mobaro Finalizes Competency Module:
Easily Grant Staff Access To Procedures Based On Certifications

With the completion of a new feature pack, yet another milestone has been reached for the team at Mobaro. Looking back 5 months, the software company launched their competency module Competency Management. However, with the new addition of the training and certification features, there is good reason for visitor attractions to pay close attention.

Anyone would agree, it can take a lot of effort to keep track of the many kinds of certifications required for undertaking often hazardous procedures in an attraction. One thing is to make sure an employee has the needed training; another is to follow up on renewing their certifications.



A visual overview of the new module (image: Mobaro)

First Aid, Ride Maintenance, Ride Operations, Lifeguard Training, Forklift Certification, the list goes on as far as the eye can see. That is why Mobaro has zoomed in on developing a strong hub for the training and certifications of attraction staff.

With the latest features in place, you can now create and publish training content in the form of surveys that gets sent to the employees through the Mobaro mobile app. With this in place, managers and staff can easily take care of certifications and all data and results will get picked up in Mobaro and can be used to e.g., add permissions for inspections and other tasks.

"We have been focused largely on enabling users to do their job more efficiently and with a higher quality. However, we have not touched upon handling their qualifications. Until now that is. Having all certifications in one place gives a unique overview and assurance that your staff are fully equipped. And with the ability to demand certain competencies for certain procedures, you know that your staff will only be permitted to perform jobs in Mobaro that they are trained for" says Christoffer Borup, COO & Co-founder of Mobaro.

Like all other features of Mobaro, the new release comes with strong ties to the existing functionality of the system. This means that Competency Management is tightly integrated with core CMMS features like checklists, schedules, compliance, and the new ride operations module, RideOps.

"Now, as a Maintenance engineer you will not be able to open the checklist for inspecting, e.g. a drop tower unless you hold a valid Working at Height certification in the system. The same goes for a ride operator about to open a ride. No training, no operating" according to Christoffer.

Currently serving more than 150 visitor attractions worldwide, Mobaro is working on another major release. The highly anticipated plans for a module to manage assets like spare parts and inventory will be presented later this year.

New ZIERER Ride On The Block – The Ellipse Flyer

With its latest attraction – the Ellipse Flyer – Zierer offers its customers an innovative and top-class ride.

Suspended, horizontally rotating seats, elliptical rotation and an increasing sense of zero gravity are the exciting features of Zierer's new Ellipse Flyer. The ride is arranged in four gondolas and holds space for 32 passengers. Its standard industrial, tech-heavy design with the possible added option of artificial smoke creates the illusion for passengers of being part of a giant engine in motion. All this naturally comes at the highest safety and quality standards - as always offered by Zierer.



ZIERER's new Ellipse Flyer attraction in a Steam Punk theme... (image © ZIERER)

A View To A Thrill

Once passengers are seated in the Ellipse Flyer's ergonomic, foam cushioned seats and their safety bars are closed, a hydraulic system lowers the boarding platform and the gondola arms begin to swing the gondola units via a frame construction slowly backward and forward. The four gondolas each meanwhile also begin to rotate. Passengers reach the highest elliptical rotation point of the ride after a few swings of the gondola arms followed by an entire rotation with an increasing sense of zero gravity. Rotations in both directions become possible by also having the gondolas moving down backwards when they are halting at the top position.



...or a Western theme! (image © ZIERER)

The four gondolas (each composed of eight seats) rotate horizontally and allow for a breath-taking panoramic view in three dimensions of movement. As a special highlight feature, the Ellipse Flyer's gondola arms can be stopped at a height of approx. 10 meters and provide a 360° all-round view of the entire amusement park and its surrounding landscape area as the gondolas continue with their horizontal rotation.

Contact JNELC if you would like to know more about this sensational new & thrilling attraction.

Ellipse Flyer facts:

Height: 10 meters
Operational height: 11.5 m
Width: 19 meters
Operational width: 27 m
Depth: 8.5 meters
Number of riders: 32 (4 gondolas with 8 seats each)
Capacity: 720 pph
Minimum height: 130 cms
Manufacturer: Zierer Karussell- und Spezialmaschinenbau GmbH & Co. KG

PowerPark Finland Returns To nWave Pictures For 4D movie

One of the parks with whom JNELC has a long standing relationship is PowerPark in Alahärmä, Finland. This is one of those parks where JNELC is proud to have introduced various partners over the years.

This started in 2010 with the supply of a new 4D Cinema from Kraftwerk, inside a Swiss chalet themed cinema building, that in turn stands inside a large hall that forms the indoor area of the park.

So when the cinema was ready for the 2011 season, the park initially chose also the movies from nWave Pictures, another partner of JNELC.

Once that multi-year contract expired, the park wanted to experiment a little bit with movies from other suppliers. And after several years of experiments, it was clear to them that the quality of the movies by nWave is unsurpassed. So it is with great pleasure that JNELC can announce that for the 2022 season (and more years to come), PowerPark has returned to nWave and has selected the attraction movie 'Sherlock Holmes 4D - The Great Detective' and several ride movies.



The chalet-themed 4D theatre in Powerpark, Finland (photo: JNELC - all movie images: nWave Pictures)





The movie is a fast-paced mystery adventure set in the misty streets of Victorian London. When Holmes arrives at the scene of a bank robbery he is met by Dashwood Hunter, his bitter rival. Following the evidence, and trying to stay one step ahead of Hunter, Holmes and his longsuffering companion Doctor Watson race after the culprit through the vaults of the Bank of England, into the Tower of London and up the clock tower of Big Ben.



Offering a truly immersive 3D experience and spectacular 4D effects including lightning, wind blasts, water spray and bubble effects, 'Sherlock Holmes 4D' sets up a frantic chase as Holmes finds himself confronted with a dire choice: can he solve the crime in time to save his old friend?



JNELC Visits IWC Flagship Store By TPG

Despite the challenging times, The Producers Group (TPG) continued to successfully install and developed the construction of the new Next-Gen Luxury Guest Experience at the new IWC Flagship Boutique in Zurich. So JNELC's Jeroen Nijpels travelled to Zurich and visited the location to see what it was all about.



A centrepiece of the exhibit, a 1955 Mercedes-Benz 300SL Gullwing (image: IWC - site visit photo: JNELC)

The all-new flagship boutique experience, IWC Racing Works is taking visitors on a high-tech, high-touch immersive journey into IWC's racing heritage.

This themed retail experience uses a mixture of memorabilia and unique timepieces to showcase the long-standing connection between IWC and the world of automotive engineering and motorsport. Interactivity and virtual reality are integrated to elevate guests' experience in the next level retail design.



Pascal Sbrzesney, IWC Head of Architectural Concepts & Store Planning proudly said, "We knew going into this location was going to be a challenge, creatively we were attempting something we really hadn't done before, and we knew we were pushing the envelope. So, finding the right development and production partners like The Producers Group was paramount."

And TPG added "By adding a level of story and customised exploration into the design activation and craftsman moments where the customer is actively integrated into the space and its history along with the personal engagement of selecting a luxury watch. The interior is seamlessly blended with a vintage garage loft design with opulent finishes to create a unique contemporary themed environment".

Contact JNELC as TPG's European partners if you would like to know more.

Here is where you can find JNELC's partners at IAAPA EXPO EUROPE 2022:

ZIERER:
Booth Nr. 1021

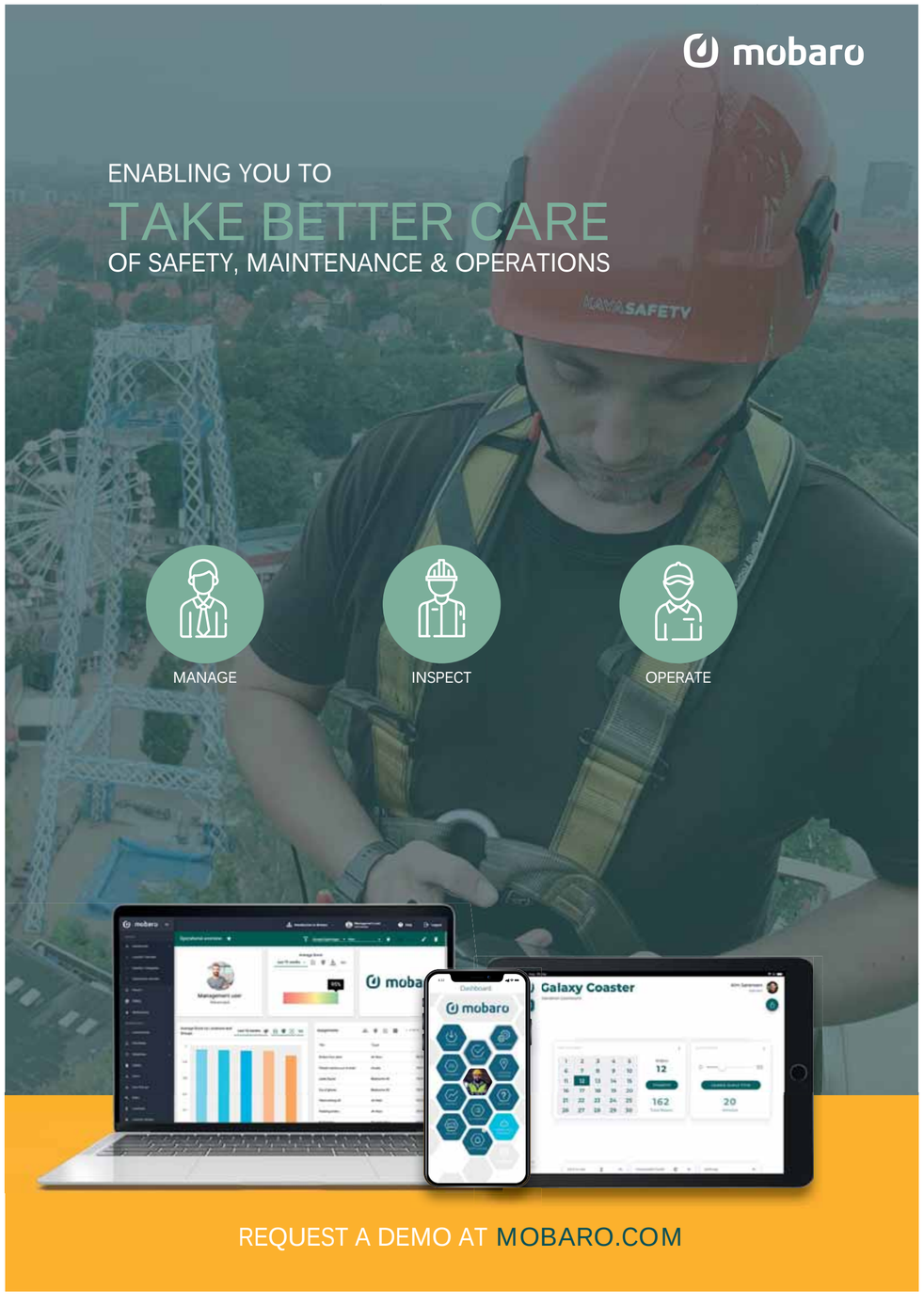
nWave:
Booth Nr. 3427

HB Leisure:
Booth Nr. 412

Mobaro:
Booth Nr. 2832

The Producers Group: Contact us

We look forward to see you in London, September 13–15!



HB Leisure: A Passion For Games

HB Leisure has been operating for nearly 100 years and in that time has single mindedly built its games business, providing entertainment to generation after generation. Founded in 1927 in North Wales by Harold Burt, HB Leisure now brings its games and prizes to over 100 million customers globally, at over 90 major attractions in 20 countries across Europe, USA, Asia and the Middle East.

This success has not come without its trials – the company has navigated legal challenges, periods of war and recession, not to mention the current global pandemic. During the pandemic the business has continued to operate, despite at one point having only one site globally in operation - Everland, South Korea. The team has worked hard with its partners to meet the required safety guidelines, and to continue to deliver a great customer experience in difficult circumstances. In 2022 this hard work is clearly paying off, with sales now ahead of their 2019 levels and good prospects for the year ahead.



The new site at Ain Dubai

HB Leisure has opened a number of new operations in 2022. In the USA the company has started a partnership with Six Flags over Georgia. In Asia they opened business at Legoland Korea – taking the Legoland sites to a total of nine across the world. Further Asian expansion came at the Ba Na Hills resort in Da Nang, the first entry into the Vietnamese market. In the Middle East, where there is a strong presence, operations started at the iconic Ain Dubai Wheel, whilst in Europe there will be a first, full season at the Efteling theme park in the Netherlands.

Perhaps the key factor in the sales success to date has been the company's fierce passion for games. This is a prerequisite for anyone working at HB Leisure; it's this passion which overcomes tough challenges and transmits a fantastic, fun experience to all its customers. HB Leisure brings the same passion to the relationships with its partners.



HB Leisure's new team at Legoland Korea (photo by HBL)



Thoughts On Post Pandemic Business Travelling

Here we are in the post-pandemic era and since last year with the opening of borders and restrictions, our team members have started to participate in the expos, conferences, and networking events. The virus may continue to affect travels with imposed country-specific bans and restrictions but as the vaccination programme and pre-departure PCR and ART testing rolled out, most of our travelling plans have been able to resume.

With that in mind, our very own Mika Nur Faezah has some tips to ensure safe business practices while travelling.



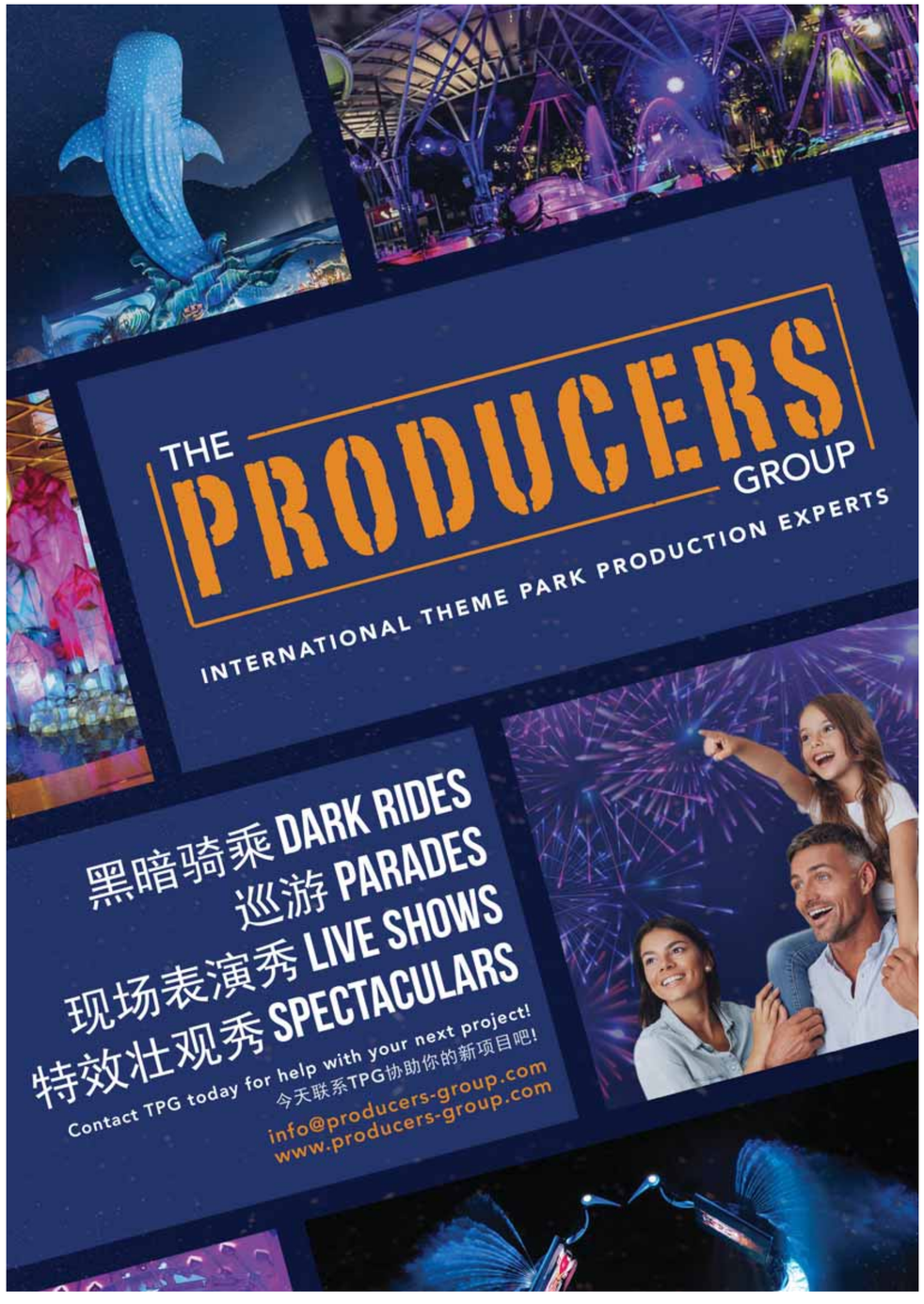
Knowing the local health and safety policies in the country and city that we are travelling saves us from unfortunate circumstances. Some countries might need a specific vaccination certification for example a certificate written in English, masks, and social distancing requirements for public transportation, indoors such as malls and office buildings. The first step is to follow guidelines, and in the event of feeling unclear do what makes you and those around you feel safe. Read the room a bit here, too. If you find yourself in a meeting where masks may not be required but others in the room are masked up, it's a nice gesture to wear yours, too. Conversely, if no one is masked but you prefer to wear one, just do it.

As we restart our lives outside the home, we continue the healthy practices that have allowed us to adapt and thrive during work from home (WFH). For me, I forced myself to do short bursts of physical activity like morning yoga and stretching to break away from my work desk. Keep hydrated and get some sun - both keep us healthy and help to improve our mood. Keep the connections you have developed with family and friends that were made possible by WFH. I recommend finding space to meditate to calm your mind and give thanks for the positives you have gained this past year.



(photo: Shutterstock)

Finally, if you feel uncomfortable travelling for face to face meetings, let us not forget the wonders of Zoom, Teams, and Skype that we all have learned to appreciate and embrace over the past two years.



nWave – The "Belgian Pixar" – Is As Productive As Ever

Over the 25 years of its existence, nWave has become a household name in the field of entertainment. Known for its top-shelf animated attractions and rides, its catalogue has entertained theme park visitors for decades. Its offer also includes an impressive array of critically-acclaimed 3D documentaries that make the joy of museums and other institutional sites around the world.

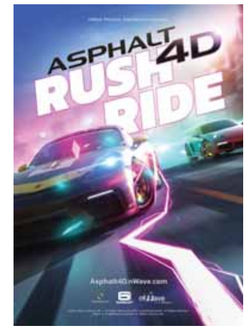
And nWave also gained fame for its animated feature films, earning its place among the most prestigious international studios. Labelled as the "Belgian Pixar", nWave strives to create state-of-the-art 3D animation. Its latest film, Chickenhare and the Hamster of Darkness is currently enjoying a worldwide theatrical release. The movie follows Chickenhare, an endearing character who's half chicken, half hare. Eager to fit in and feel loved in spite of this difference, Chickenhare is obsessed with adventuring - no matter how clumsy he is. When the Kingdom's greatest villain - his own uncle - escapes from jail and threatens to overthrow his father, Chickenhare embarks on an epic quest along with Abe, a sarcastic turtle, and Meg, a martial arts expert skunk, to stop him.



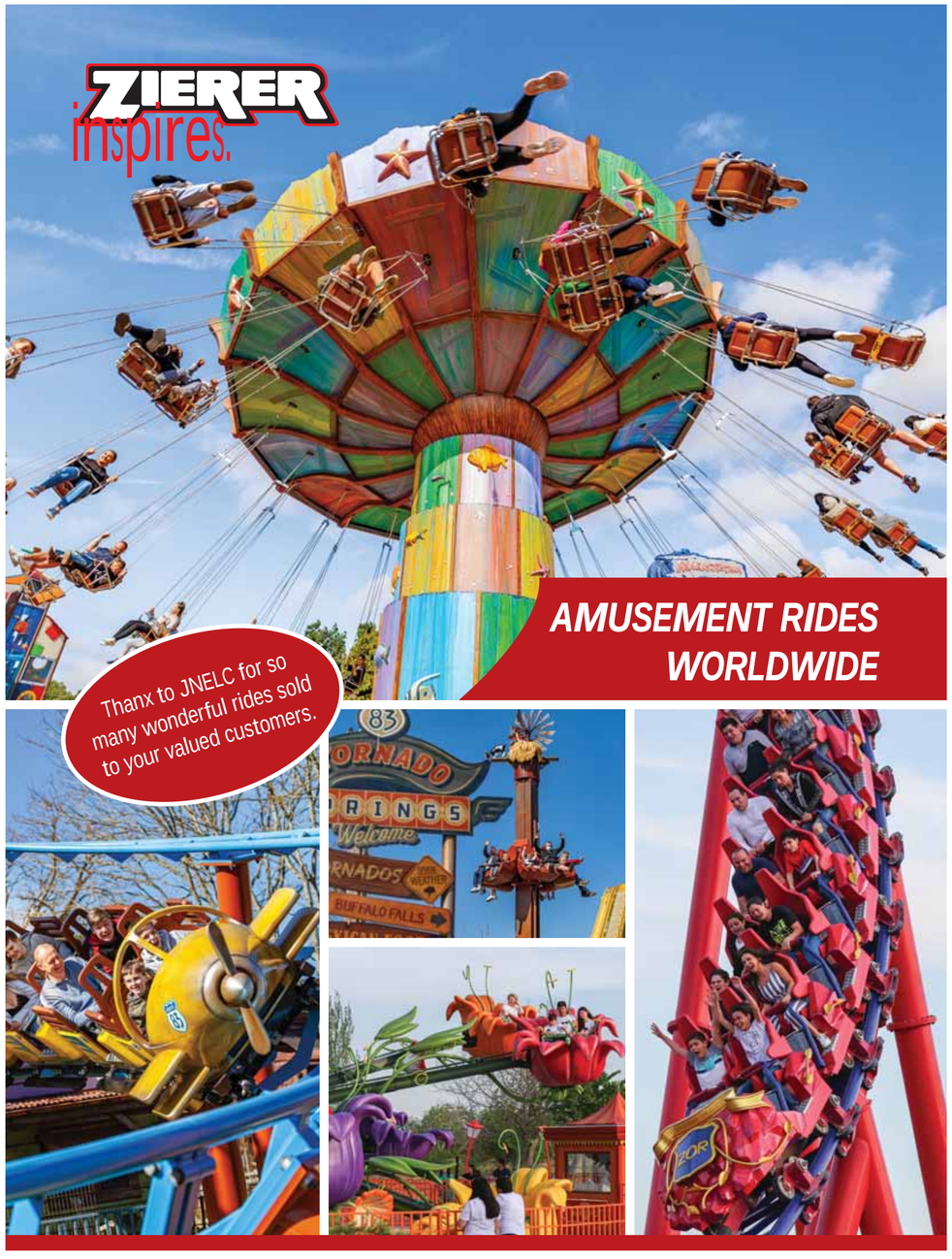
(All images by nWave Pictures)



nWave's catalogue keeps on welcoming new additions: Asphalt 4D: Rush Ride, a ride simulation film produced in collaboration with Gameloft, takes viewers on a top-tier car race around the world. The award-winning documentary Sand-Eating Sharks focuses on a specific kind of sharks and their unique hunting skills. A new attraction film is currently in the pipeline but more on that another time…



This is just the tip of the iceberg: nWave is developing many exciting projects. Stay tuned for more thrilling attractions, rides, documentaries, and feature films. The best is indeed yet to come!



JNELC Is Proud To Sponsor TEA SATE Europe In Liseberg

After so many months without face to face industry events, JNELC is glad that 2022 is seeing its fair share of meetings coming back on the schedule. So when the TEA announced that SATE Europe would be held in Liseberg, we thought it to be a good idea to increase our involvement through a sponsorship. Because the cooperation between Liseberg and JNELC has been a very strong one over the past years.



Zierer's Star Shape named 'Mechanica' in Liseberg

This partnership started when Liseberg was looking for a new family roller coaster. The choice was made for the Zierer Force Two coaster, that is now making its rounds as Rabalder.



The Force Two Family Coaster dubbed 'Rabalder'

Other projects included digitalising the 3D theatre (years before the building was repurposed as the station for a new launch coaster). After that came the Double Family Freefall Towers, the Star Shape, refurbishment of the Lisebergbanan trains and a new Wave Swinger.

This last project, the Wave Swinger, is a great example of the relationship between the park, Zierer and JNELC, because the park decided to trust Zierer with a prototype. It was the first 56-seater Wave Swinger in the history of Zierer and is a project that all parties are very proud of.

And it is this pride that we would like to share with the participants of SATE Europe!



The Wave Swinger 'Slänggungan' (all photos: Liseberg)

JNELC would like to thank its partners & clients for a great cooperation.
We look forward to our continued mutual success in the future!

Please meet with us and our partners at the IAAPA EXPO EUROPE from September 13 to 15, 2022 in ExCeL London:

HB Leisure
www.hbleisure.co.uk
Booth # 412

mobaro
www.mobaro.com
Booth # 2832

nWave pictures distribution
www.nwave.com
Booth # 3427

The Producers Group
www.producers-group.com
Contact JNELC for info

Zierer
www.zierer.com
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